* **Over 200 articles** related to health care WPV that have been published in peer-reviewed journals since the release of the original toolkit have been reviewed for inclusion in this 2nd edition of the toolkit.
* WPV resource materials published by health care related professional organizations, associations, and regulatory bodies since 2017 have been reviewed for inclusion.
* **Over 150 new references and resources** have been added to various Sections in the Toolkit and are noted as **New 2020**
* References to the **Washington State WPV Regulations** have been added throughout the toolkit.
* All **website links** have been updated.
* **Changes to Sections and Tools** 
  + **Section 1** – *Understanding WPV*, has been updated to include new statistics about the prevalence of WPV in health care and to specific health care professions; the cost of WPV to health care organizations and relationship to patient safety; and updated information about WPV regulations and Joint Commission recommendations for addressing WPV.
  + **Section 4** – Zero Tolerance WPV Policies, Duty to Care and CMS and OSHA regulations.
  + **Section 5** – *Hazard Abatement.* Over 100 new references and resources have been added to this Section. New topic sections with supporting reference materials include: De-escalation; Trauma-Informed Care; Management of the Agitated Patient; and Behavioral Health Rapid Response Teams.

A summary of the current ‘Evidence Based for WPV Programs and Interventions in

Health Care’ is also included.

* + **Section 10**. *Additional Resources*, includes additional resources about Lateral Violence/Bullying; WPV in Home Health and Long-Term Care, and Domestic Violence.
  + **New Tools**
    - * 1a. Risk factors that increase the risk of Type II WPV
      * 1b. Comparison of Workplace Violence Laws for Health Care in Oregon and Washington States
      * 5g. Behavioral Health Rapid Response Teams (BHRRTs). A summary of best practices
      * 5h. An overview of de-escalation approaches to prevent and manage WPV
  + **Tools that have been updated**
    - Tool 3a. Gap Analysis which is updated to include requirements of the Washington State WPV law
    - 6a. Education and Training Plan
    - 8a. Program Measurement Plan

## What’s New in the 2nd Edition of the WPV Toolkit?