

WARRANTY REMINDERS

The limited "No-Time-Limit" tractor transmission policy was initiated on September 1, 1992. Units purchased prior to that date are not covered by this provision.

All BCS warranty privileges are extended to the original purchaser only.

Dealers must fill out the warranty claim form completely and submit it within 30 days of the repair date to the BCS Distributor. Do not put prices on the claim form. No claims will be approved without the tractor serial number (see SB 1-6 & 1-7 for assistance identifying model/serial number).

Please use the Warranty Claim Form found in the Dealer Login portion of the BCS America website (www.bcsamerica.com).

Dealers must retain all damaged parts replaced under warranty until credit for each claim has been received. BCS reserves the right to request these parts for review before warranty is approved. Tag each part for easy reference. Parts may be discarded when credit has been received.

Any claim with an estimated value over \$300.00 (total of parts and labor) must have a prior approval number from the dealer's BCS Distributor. The Distributor must also call BCS for an authorization number.

BCS will pay a \$45.00 per hour warranty labor rate. Any claim requesting 4 or more hours labor must be accompanied by a detailed work report. BCS reserves the right to adjust unreasonable labor rate requests. The flat rate manual (SB 1-4) will be used as a guideline for determining compensation.

BCS offers a warranty reinstatement for all BCS units that are returned to a BCS dealer within 90 days of the original sale date. Upon return of the unit, the dealer must complete a Returned Tractor Notification card (part #095.001) and send it to BCS. Upon receipt, BCS will reissue a new unit warranty for that particular unit.

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